



TESTRELIC AI — LEGAL

Privacy Policy

Last updated: June 30, 2026

This Privacy Policy explains how we handle personal data when you use TestRelic and our website.

1. Who We Are

TestRelic operates through two entities: TestRelic Labs LLC, 30 N Gould St, STE R, Sheridan, WY 82801, USA, and TestRelic Tech (OPC) Pvt Ltd, #154, Flamenco, Bengaluru, Karnataka, 562125, India. The entity responsible for your personal data (the “controller” for our own business purposes) is the one with which you contract. For personal data we process on a customer’s behalf, we act as a processor under the Data Processing Agreement.

2. Data We Collect

- **Account data:** name, email, organization, and authentication identifiers.
- **Billing data:** plan, transaction records (payment card details are handled by our payment processor, not stored by us).
- **Product data:** test runs, logs, metrics, and other Customer Data you submit.
- **Usage data:** device, browser, IP address, pages viewed, and feature interactions.
- **Cookies and similar technologies:** see our Cookie Policy.

3. How We Use Personal Data

- To provide, secure, and improve the Services.
- To process payments and manage subscriptions.
- To communicate with you about your account, support, and product updates.
- To analyze usage and improve performance and reliability.
- To comply with legal obligations and enforce our terms.

We do **not** sell personal data, and we do not use Customer Data to train third-party foundation models.

4. Legal Bases (GDPR / UK GDPR)

Where the GDPR applies, we rely on: performance of a contract; legitimate interests (e.g. securing and improving the Services); consent (e.g. certain cookies and marketing); and compliance with legal obligations.



5. Sharing and Sub-processors

We share personal data with service providers who process it on our behalf, as listed in our Sub-processors document (e.g. cloud hosting, payments, email). We may also disclose data to comply with law or protect rights, and in connection with a corporate transaction.

6. International Transfers

We process data in the United States and India and may transfer data across borders. Where required, we use Standard Contractual Clauses, the UK International Data Transfer Addendum, and other appropriate safeguards.

7. Data Retention

We retain personal data for as long as needed to provide the Services and for legitimate business or legal purposes. Customer Data retention follows your plan's retention period and your instructions.

8. Your Rights (GDPR)

If the GDPR applies, you may have the right to:

- Access, rectify, or erase your personal data
- Restrict or object to processing
- Data portability
- Withdraw consent at any time
- Lodge a complaint with a supervisory authority

9. Your Rights (CCPA / CPRA)

If you are a California resident, you may have the right to:

- Know what personal information we collect and how it is used
- Request deletion or correction of personal information
- Opt out of “sale” or “sharing” (we do not sell personal information)
- Non-discrimination for exercising your rights

10. Security

We implement technical and organizational measures to protect personal data. See our Security document for details.

11. Children's Privacy

The Services are not directed to children under 16, and we do not knowingly collect their data.



12. Changes

We may update this Policy and will post the new version with an updated date.

13. Contact

Privacy inquiries: privacy@testrelic.ai

Data Protection Officer: dpo@testrelic.ai

TestRelic AI — We are building the brain for testing.

This document is an official agreement of TestRelic Labs LLC. For questions, contact legal@testrelic.ai.