



TESTRELIC AI — LEGAL

Refund & Cancellation Policy

Last updated: June 30, 2026

This policy explains how cancellations, renewals, and refunds work for paid TestRelic plans.

1. Subscriptions and Renewals

Paid plans are billed in advance and renew automatically at the end of each billing period (monthly or annual) unless cancelled. The price in effect at renewal is the then-current price for your plan.

2. Cancellation

- You may cancel at any time from your account billing settings or by contacting billing@testrelic.ai.
- Cancellation stops future renewals; your plan remains active until the end of the current paid period.
- After the period ends, your account moves to a free or read-only state per the plan terms.

3. Refunds

- Fees are generally non-refundable, including partial subscription periods and unused capacity.
- Where a paid plan offers a free trial, you will not be charged if you cancel before the trial ends.
- We may issue refunds at our discretion, for example for a confirmed billing error or where required by applicable consumer-protection law.

4. Annual Plans

Annual plans are paid upfront for the year and are not refunded on a pro-rata basis upon cancellation unless required by law.

5. Taxes

Refunds, where granted, are net of any non-recoverable taxes and payment-processing fees.

6. How to Request a Refund

Contact billing@testrelic.ai with your account details and the reason for your request. We aim to respond within 5 business days.

TestRelic AI — We are building the brain for testing.

This document is an official agreement of TestRelic Labs LLC. For questions, contact legal@testrelic.ai.