



TESTRELIC AI — LEGAL

Terms of Service

Last updated: June 30, 2026

These Terms govern your access to and use of the TestRelic platform and services. Please read them carefully.

1. Agreement to Terms

These Terms of Service (“Terms”) are a binding agreement between you (and the organization you represent, “Customer”, “you”) and TestRelic (“we”, “us”). Depending on your billing location and the contracting entity identified at sign-up or on your order, TestRelic is either TestRelic Labs LLC, 30 N Gould St, STE R, Sheridan, WY 82801, USA (the “US Entity”) or TestRelic Tech (OPC) Pvt Ltd, #154, Flamenco, Bengaluru, Karnataka, 562125, India (the “India Entity”). By creating an account, accessing, or using the Services, you agree to be bound by these Terms. If you do not agree, do not use the Services.

2. The Services

TestRelic provides an AI-native test analytics and application-memory platform, including the cloud platform, dashboards, SDKs and reporters, the MCP server, the terminal CLI, and related documentation and APIs (collectively, the “Services”). We may add, modify, or discontinue features from time to time.

3. Accounts and Eligibility

- You must be at least 18 years old and able to form a binding contract.
- You are responsible for your account credentials and all activity under your account.
- You must provide accurate information and keep it up to date.
- You are responsible for the acts and omissions of users you invite to your organization.

4. Acceptable Use

Your use of the Services is subject to our Acceptable Use Policy. You may not use the Services to violate any law, infringe others’ rights, or compromise the security or integrity of the Services.

5. Customer Data

“Customer Data” means the test data, logs, and other content you submit to the Services. As between the parties, you retain all rights in Customer Data. You grant us a limited license to host, process, and use Customer Data solely to provide and improve the Services and as described in our Privacy Policy. We do not use Customer Data to train third-party foundation models. Where we act as a processor of personal data, the Data Processing Agreement applies.



6. Plans, Fees, and Payment

- Paid plans are billed in advance on a recurring (monthly or annual) basis unless otherwise stated.
- Fees are exclusive of taxes; you are responsible for applicable taxes (e.g. sales tax, VAT, GST).
- Payments are processed by our third-party payment processor; you authorize recurring charges.
- Refunds and cancellations are governed by our Refund & Cancellation Policy.

7. Service Levels and Support

Availability commitments for eligible paid plans are described in our Service Level Agreement. Support is provided through the channels described in your plan and at support@testrelic.ai.

8. Intellectual Property

The Services, including all software, design, and content (excluding Customer Data), are owned by TestRelic and its licensors and are protected by intellectual property laws. Open-source components are licensed under their respective licenses. Except as expressly granted, no rights are transferred to you.

9. Confidentiality

Each party will protect the other's confidential information using at least reasonable care and will use it only to exercise rights and perform obligations under these Terms.

10. Term and Termination

- These Terms apply while you use the Services.
- You may cancel at any time as described in the Refund & Cancellation Policy.
- We may suspend or terminate access for material breach, non-payment, or unlawful use.
- Upon termination, your right to use the Services ends and we will handle Customer Data as described in the Privacy Policy and DPA.

11. Disclaimers

THE SERVICES ARE PROVIDED "AS IS" AND "AS AVAILABLE" WITHOUT WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, OR STATUTORY, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT, TO THE MAXIMUM EXTENT PERMITTED BY LAW.

12. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, NEITHER PARTY WILL BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, OR FOR LOST



PROFITS OR REVENUES. EACH PARTY'S TOTAL AGGREGATE LIABILITY ARISING OUT OF OR RELATED TO THESE TERMS WILL NOT EXCEED THE AMOUNTS YOU PAID TO US IN THE 12 MONTHS PRECEDING THE EVENT GIVING RISE TO THE CLAIM.

13. Indemnification

You will defend and indemnify TestRelic against third-party claims arising from your Customer Data or your use of the Services in violation of these Terms or applicable law.

14. Governing Law and Disputes

If you contract with the US Entity, these Terms are governed by the laws of the State of Wyoming, USA, without regard to conflict-of-laws rules, and the state and federal courts located in Wyoming have exclusive jurisdiction. If you contract with the India Entity, these Terms are governed by the laws of India, and the courts of Bengaluru, Karnataka have exclusive jurisdiction. Nothing in this section limits either party's ability to seek injunctive relief.

15. Changes to These Terms

We may update these Terms from time to time. Material changes will be communicated through the Services or by email. Your continued use after changes take effect constitutes acceptance.

16. Contact

Questions about these Terms: legal@testrelic.ai

TestRelic AI — We are building the brain for testing.

This document is an official agreement of TestRelic Labs LLC. For questions, contact legal@testrelic.ai.